

Computer Forensics
& Investigation
CASE STUDIES

TecbizFrisman
DISCOVER. DETECT. DETER.

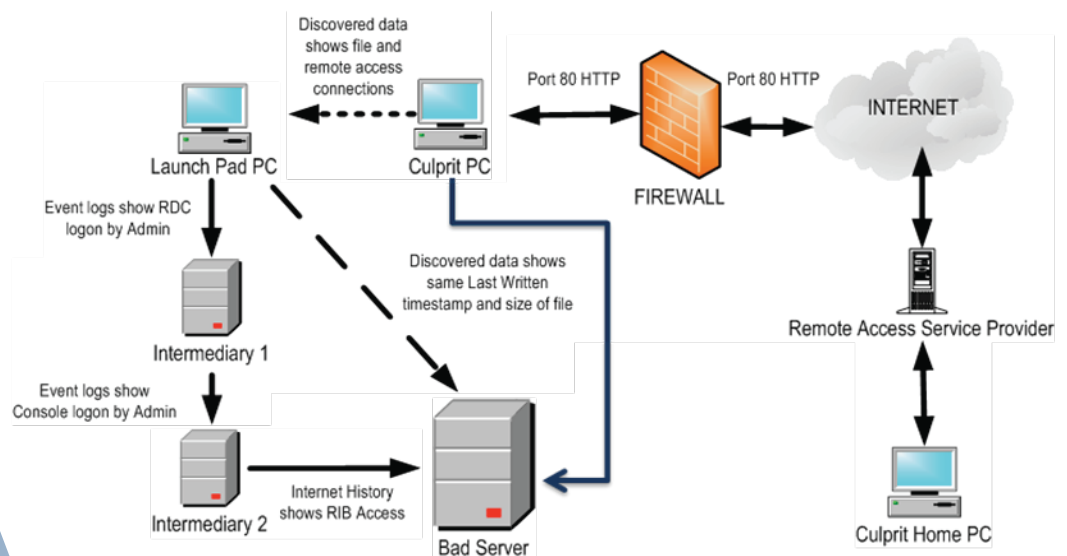


CASE 1

“BRIDGING THE TRUTH”

In this case, hundreds of servers across several global data centers were damaged. Tecbiz Frisman provided computer forensic investigation services to the incident management team. The Tecbiz Frisman team with at least 5 members at any time supported the incident management efforts for 5 weeks till the successful identification of the culprits and conclusion of the disciplinary inquiry. Images of sizable storages of 7 servers, and 8 computers were acquired. Intensive analysis of data was conducted to successfully identify and link the crucial electronic evidence that traced to the culprits. The case was solved based on this crucial electronic evidence.

Senior management of our client complimented that they were impressed with our subsequent computer forensic examination report. The report was based solely on computer forensic evidence recovered and did not consider any evidence identified by conventional investigations such as interviews. The detailed analysis to build a chain of evidence to track the activities was conducted over multiple computers and servers. The report included our expressed opinions and visual presentations of the activities some of which are evident in the diagrammatic representation below.



CASE 2

“UNVEILING THE TRUE STORY”

The former chief of a company had clear interest in some IT companies, which were not disclosed, and millions of dollars were paid to an IT company even though the system it was developing was not finally used by the relevant party. The conflict of interest issues were that the Managing Director had clear interests in three IT companies, was even a director of one of them; had another board caused the company to enter into contracts with these companies; and that he abused his position to get the company to pay out against its interests and even diverted company's resources to work on these companies' projects. The company chief was found to be engaging in conflicting activities such as issuance of false invoices. There were also several issues highlighted by the unique business methodology that Tecbiz Frisman uses which includes a meaningful blend of technology, forensic methodology and trained personnel to achieve precise and holistic solutions for the client.

CASE 3

“ACCESSING THE INACCESSIBLE”

In this case, the client organization's confidential information leaked resulting in competitor filing for trademark of client before the client. Before our client reported to us, the authorities conducted investigations for 2 months without yielding any fruitful results for our clients. Tecbiz Frisman then used its proven methodology to extract and analyze the data to uncover confidential information from the authorities.

Through its proven methodology, Tecbiz Frisman was able to uncover the emails that were accessed without authority which led to this data leakage incident. The persons responsible for the leakage of information were identified successfully through Tecbiz Frisman's business service methodology.

This case demonstrates one of our key strengths which is our experienced management team that is able to add value through its relevant experience to help build customized and holistic solutions for our clients.



CASE 4

“LINKING THE LINKS”

Former Managing Director (MD) of the appellant company and his wife were found to be in parallel employment with a competitor firm. When the MD leaving the company was asked by the appellant company if he was leaving to join a competitor, he denied, and used his notice period in the appellant company to talk to staff to join his competitor firm. The appellant company on suspecting foul play ordered for the investigation of the laptop of the outgoing MD. The case revolved around breach of fiduciary duties by the MD and conspiracy to divert the business of the employing company to a competitor’s business.

Evidence of the contents of the hard disk being erased and other incriminating evidence such as deletion of emails relating to competitor from the computer of the accused was uncovered. The justice delivering the judgment stated that “...the Tecbiz Frisman report clearly showed that the respondent was involved in servicing clients for the appellant. The situation was urgent and called for swift action...”

This case highlights the value of the Tecbiz Frisman’s end-to-end forensic analysis of the series of transactions to meet the objectives of the client, leading to ultimate victory of the client in the legal battle. This case demonstrated the thorough and meticulous work done by the Tecbiz Frisman forensic team to achieve the objectives of the client.



CASE 5

“SMS SAVES THE DAY”

In this case, the subject and his client were both involved in dealings through a broker. When the subject was hospitalized, there was mobile communication between the subject and client with regards to a stock portfolio where the subject had advised the client on the purchase and sale decisions, which resulted in a major loss transaction. The subject then disputed that he had given instructions to his client to buy or sell, which resulted in the loss transaction. The client’s objective was to adduce evidence in the litigation showing there were SMS communication between subject and the client. Tecbiz Frisman was able to use mobile forensics technology and methodology to extract the required evidence related to SMS communication. Our report clearly supported our client’s case which could not be disputed by the subject and his attorneys, re-enforcing our forensically sound approach and methodology.

CASE 6

“UNFOLDING THE REALITY”

In this business litigation suit in Singapore, the High Court ordered the discovery of documents including electronic documents. Tecbiz Frisman was involved in planning of the exercise and conducted the discovery exercise of electronic documents spanning four locations.

Images of over 40 hard disk drives, which included hard disk drives containing multiple and diverse operating systems and computers, several hundred DVDs and CDs, and data from 3 servers, were acquired in 5 days. The exercise had to be conducted during normal office hours from 9am to 6pm which made investigations more challenging. Total electronic data acquired amounts to over 10 Terabytes.

In addition, Tecbiz Frisman worked with its legal partners to conduct subsequent inspection and discovery searches of the acquired storage media. The inspection and discovery yielded overwhelming and critical evidence relating to the conflicting actions of the defending party, resulting in the early settlement of the matter in favor of our clients. This case showcases Tecbiz Frisman’s application of skilled expertise and team-based approach to service the client’s requirements and objectives.

The case also earned the applaud by one of our major clients:

“Tecbiz Frisman’s strict and meticulous effort in evidence gathering and report preparation is a true hallmark of a world class professional outfit. The evidence that they helped us to retrieve was so complete and legally watertight.”



CASE 7

“PIECING THE PUZZLE”

In this business litigation suit in Singapore, the High Court ordered the discovery of documents. The issue in dispute was the sale of a property. In this case, the seller’s agent had provided an Option to Purchase to the buyer’s agent. The latter was to confirm the same within an agreed timeframe. The buyer’s agent did not meet the said deadline. This resulted in the cancellation of the Option by seller’s agent which was disputed by the buyer’s agent. Tecbiz Frisman conducted mobile forensics for our client, the seller’s agent, to extract evidence related to the mobile communication between the disputing parties, which demonstrated clear breach of time frame for acceptance of the Option by the buyer’s agent. This case demonstrated our use of customized approaches to successfully meet the client’s objectives.



Discover the difference with Tecbiz Frisman today.

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